

Who will carry out the works?


The council's contractor Siemens will be carrying out these works on our behalf.

This work is part of Surrey County Council's refurbishment programme.

Please keep this information leaflet in a safe place so you can refer to it.

Contact us

 www.surreycc.gov.uk/highways - for general enquiries

 0300 200 1003 – **emergency calls only**

 Contact Centre, County Hall, Penrhyn Road,
Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. Please quote **TS-703** on any feedback you give.

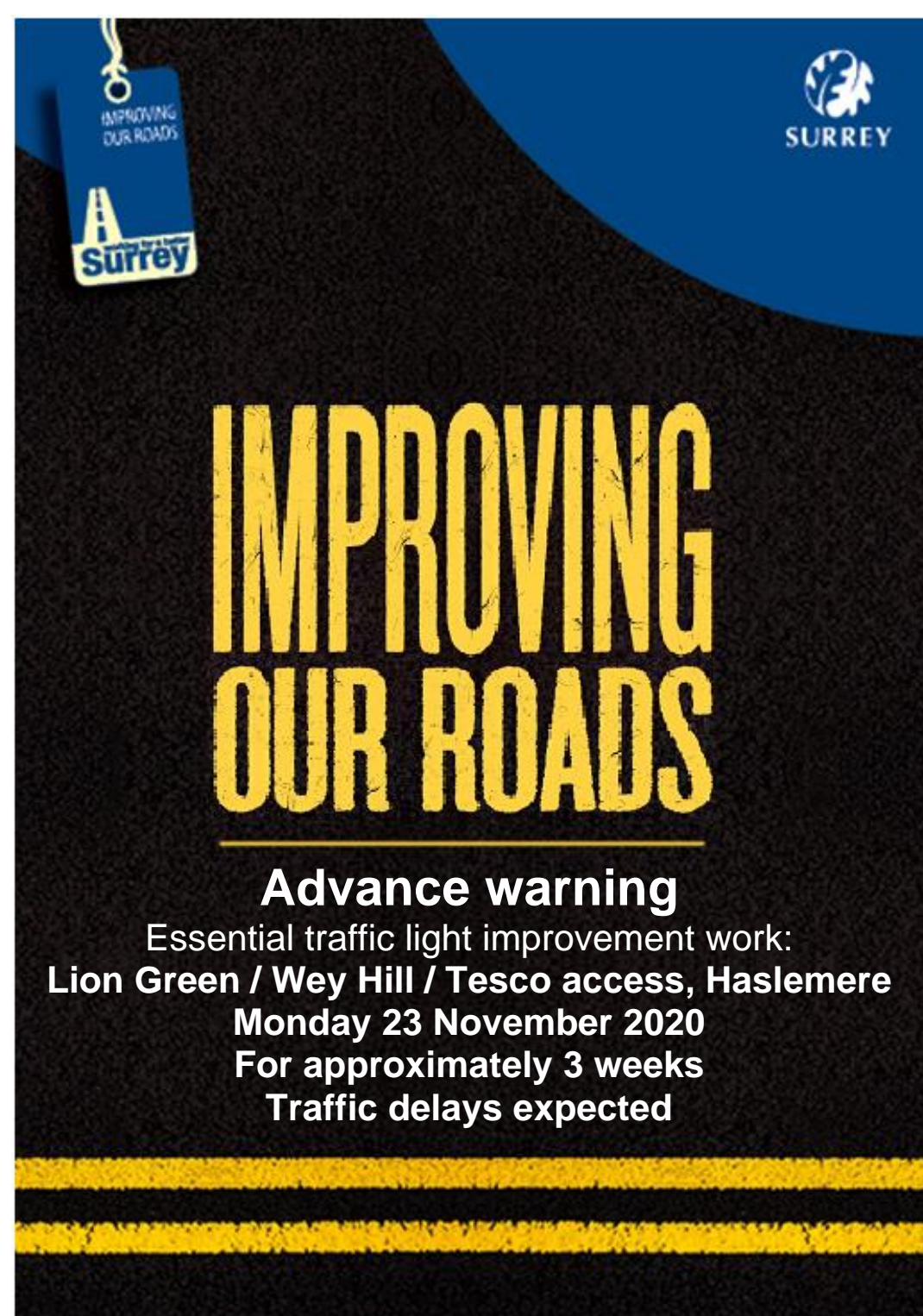
You can do this by completing our online form at
www.surreycc.gov.uk/roadworks.

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit
www.surrey.gov.uk/stopcoldcallers

Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:
www.surreycc.gov.uk/busoperators



The graphic is a roadwork warning sign with a black background and yellow text. At the top left, there is a blue tag with a white outline of a road sign and the text 'IMPROVING OUR ROADS' and 'Surrey'. At the top right, there is a blue circular logo with a white tree and the word 'SURREY'. The main text 'IMPROVING OUR ROADS' is written in large, bold, yellow, distressed font. Below this, the text 'Advance warning' is written in white, bold font. Underneath that, 'Essential traffic light improvement work:' is written in white. The location 'Lion Green / Wey Hill / Tesco access, Haslemere' is written in white, bold font. The date 'Monday 23 November 2020' is written in white, bold font. The duration 'For approximately 3 weeks' is written in white, bold font. Finally, 'Traffic delays expected' is written in white, bold font. At the bottom, there are two horizontal yellow lines representing road markings.

**IMPROVING
OUR ROADS**

Advance warning
Essential traffic light improvement work:
Lion Green / Wey Hill / Tesco access, Haslemere
Monday 23 November 2020
For approximately 3 weeks
Traffic delays expected

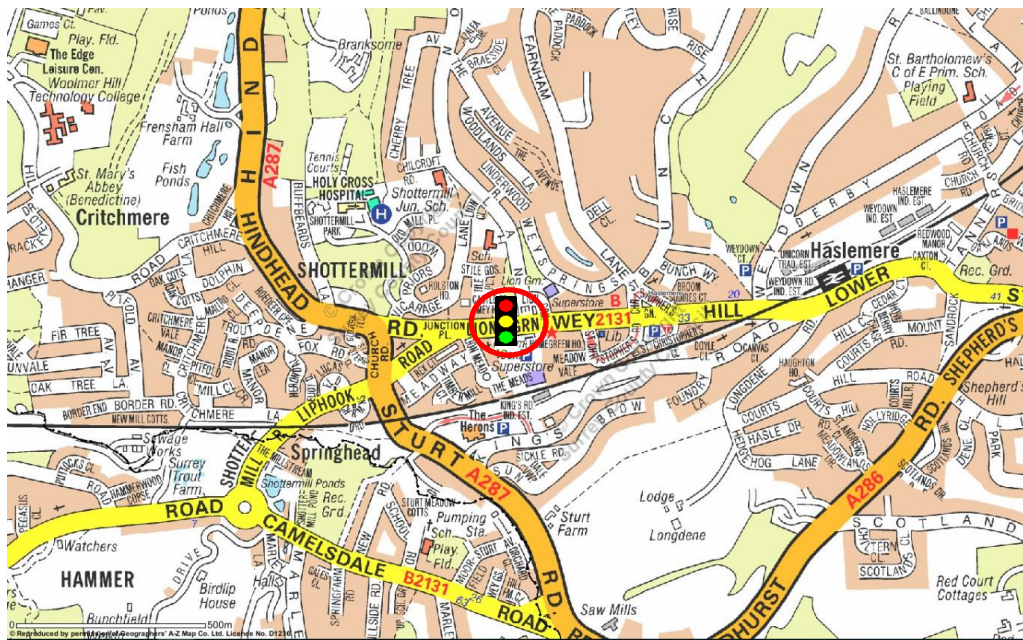
Details:

**From Monday 23 November
For 3 weeks
Temporary traffic lights
24 hours a day**

Please look out for advance warning signs on site for any date changes or check one.network and @WaverleyLC

What are we going to do?

We will be upgrading the traffic lights at the junction of Lion Green, Wey Hill and the Tesco access road, Haslemere



Location of works:

Has one of our signs been left behind?
www.RemoveThisSign.com

Roadworks during COVID-19 restrictions

We are carrying out these works in line with central government and COVID-19 safe working practises in accordance with the CLC Site Operating Procedures, endorsed by Public Health England.

Our sub-contractor will have appropriate procedures in place to ensure their staff can comply with government advice. We would ask that you please respect these workers as they deliver these highways services.

Information for residents and businesses

We will be replacing all the traffic light equipment as it has become obsolete and is in a poor condition.

Temporary lights with a pedestrian crossing will operate for 24 hours a day. The location of the work is highlighted on the map on this leaflet. Access will always be maintained for pedestrians.

Traffic delays

Temporary traffic lights at this junction are likely to cause traffic delays. This is because temporary lights, unlike permanent traffic lights, are not intelligent and can only let traffic flow in one direction at a time. If possible, please avoid this junction, however if you do need to travel this way, please leave additional time for your journey

Delays in work

Our work is sometimes delayed by bad weather or failure of our existing pipework. We will keep you updated on any changes via the advance warning signs and on one.network

Updates

If you would like to sign up for updates on these works, you can do so using the roadworks map at one.network and searching for your road.

Noise

There will be some noise, but we will try to keep this to a minimum.

We thank you in advance for your cooperation and patience while we carry out these roadworks.