

## Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

[www.surreycc.gov.uk/busoperators](http://www.surreycc.gov.uk/busoperators)

## Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0345 404 05 06 or visit

[www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

## Who is doing this work?

The council's contractor Nuphalt will be carrying out these works on our behalf.

## Contact us

 [www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways) - for all general enquiries

 0300 200 1003 (Mon to Fri 9am to 5pm) - **emergency calls only**

 Contact Centre, County Hall, Penrhyn Road,

Kingston upon Thames, Surrey KT1 2DN

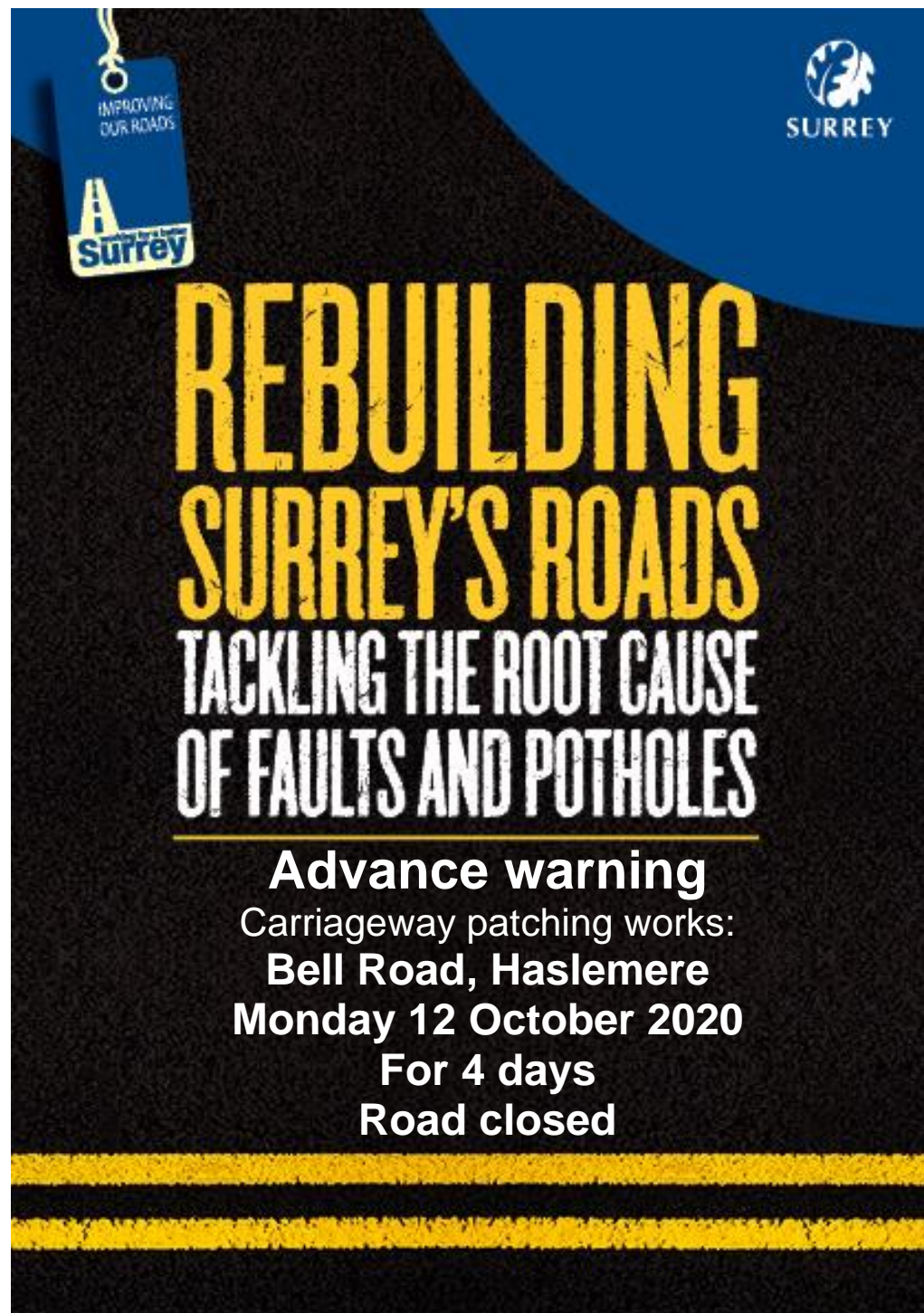
## Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the online feedback form at [surreycc.gov.uk/roadworks](http://surreycc.gov.uk/roadworks)

**We apologise for any delays this work causes and thank you for your cooperation and patience.**

Has one of our signs been left behind?

[www.RemoveThisSign.com](http://www.RemoveThisSign.com)



The image shows a roadwork sign for Surrey. At the top left is a blue sign with a white outline of a road and the text 'IMPROVING OUR ROADS' and 'Surrey'. At the top right is the Surrey logo, which consists of a stylized tree and the word 'SURREY'. The main text on the sign is in large, bold, yellow and white letters: 'REBUILDING SURREY'S ROADS TACKLING THE ROOT CAUSE OF FAULTS AND POTHOLES'. Below this, in white text, it says 'Advance warning Carriageway patching works: Bell Road, Haslemere Monday 12 October 2020 For 4 days Road closed'. At the bottom of the sign are two thick, horizontal yellow stripes.

**Start date:**

**Monday 12 October 2020**

**Duration:**

**For 4 days**

**07:00 – 17:30**

**Road closed**

Please look out for advance warning signs on site for any date changes or check [one.network](#) and @WaverleyLC on Twitter and Facebook.

## What we are doing

We will be carrying out patching works on Bell Road, Haslemere which will be closed each day we are working.



**Works area and closure:** XXXXXXXXXX

**Diversion route:** XXXXXXXXXX

## Roadworks during COVID-19 restrictions

The government and Department for Transport have asked the Highway Sector Council to make every effort to deliver essential highways projects on all local authority highway networks, whilst abiding by the COVID-19 safe working practices. We are therefore carrying out these works in line with central government and COVID-19 safe working practises in accordance with the CLC Site Operating Procedures, endorsed by Public Health England.

Our sub-contractor will have appropriate procedures in place to ensure their staff can comply with government advice. We would ask that you please respect these workers as they deliver these highways services.

For more information visit [www.ourroads.today](http://www.ourroads.today).

## Information for residents and businesses

### Access

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

You may be required to drive round the diversion and come through the road closure from the other end of Eastnor Road, depending on where we are working on the road at the time you need access.

### Delays in work and updates

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on [one.network](#)

### Parking

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.

### Noise

There will be some noise, but we will try to keep this to a minimum.