Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

www.surrevcc.gov.uk/busoperators

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

Who will carry out the works?

The council's contractor Marshalls will be carrying out these works on our behalf.

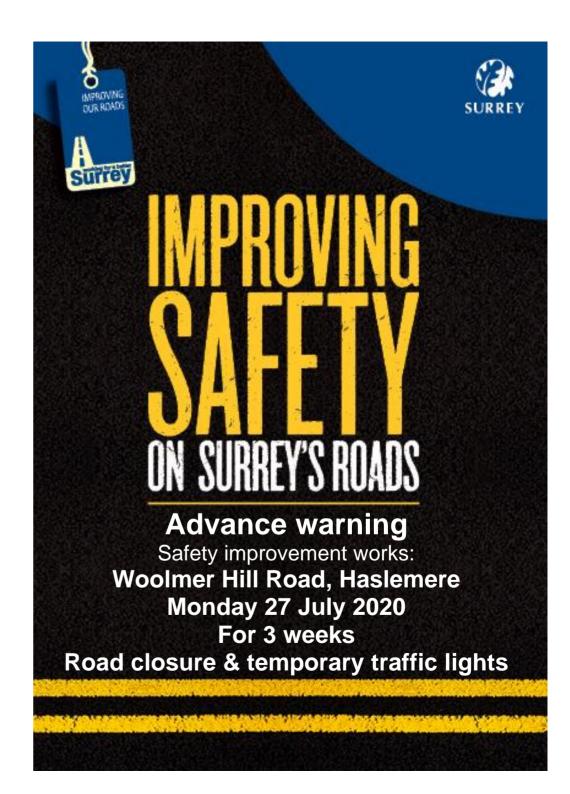
Contact us

- www.surreycc.gov.uk/highways
- © 0300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. Please quote **WCT- 836834** on any feedback you give. You can do this by completing our online form at www.surreycc.gov.uk/roadworks.

We thank you in advance for your cooperation and patience while we carry out these road works.



Start date: 27 July 2020 Duration:

For 3 weeks

27 – 31 July: Road closed 24 hours a day 3 – 14 August: Temporary traffic lights

Please look out for advance warning signs on site for any date changes or check <u>one.network</u> and @WaverleyLC on Twitter and Facebook

What we are doing.

We will be undertaking safety improvement works on Woolmer Hill Road, including installing a new pedestrian crossing and a new footway.



Works area:

Roadworks during COVID-19 restrictions

The government and Department for Transport have asked the Highway Sector Council to make every effort to deliver essential highways projects on all local authority highway networks, whilst abiding by the COVID-19 safe working practices. We are therefore carrying out these works in line with central government and COVID-19 safe working practises in accordance with the CLC Site Operating Procedures, endorsed by Public Health England.

Our sub-contractor will have appropriate procedures in place to ensure their staff can comply with government advice. We would ask that you please respect these workers as they deliver these highways services.

For more information visit www.ourroads.today.

Information for residents and businesses

Work on Woolmer Hill Road will be completed under a road closure for the first week (27 - 31 July), the closure will be in place 24 hours a day. Following this, temporary traffic lights will be used for the remaining two weeks.

During the road closure we will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site about your access queries – talking to our staff can easily solve most issues.

The works area is marked in red on the map opposite.

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on one.network

Updates

If you would like to sign up for updates on these works, you can do so using the roadworks map at one.network and searching for your road.

Parking

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.

Noise

There will be some noise but we will try to keep this to a minimum.

Has one of our signs been left behind? www.RemoveThisSign.com