#### **Buses**

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

www.surreycc.gov.uk/busoperators

## **Bogus callers**

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit <a href="https://www.surrey.gov.uk/stopcoldcallers">www.surrey.gov.uk/stopcoldcallers</a>

# Who is doing this work?

The council's contractor Kier will be carrying out these works on our behalf.

This work is part of Surrey County Council's Better Roads Scheme. It is a five year investment programme of £100m to improve the condition of Surrey roads.

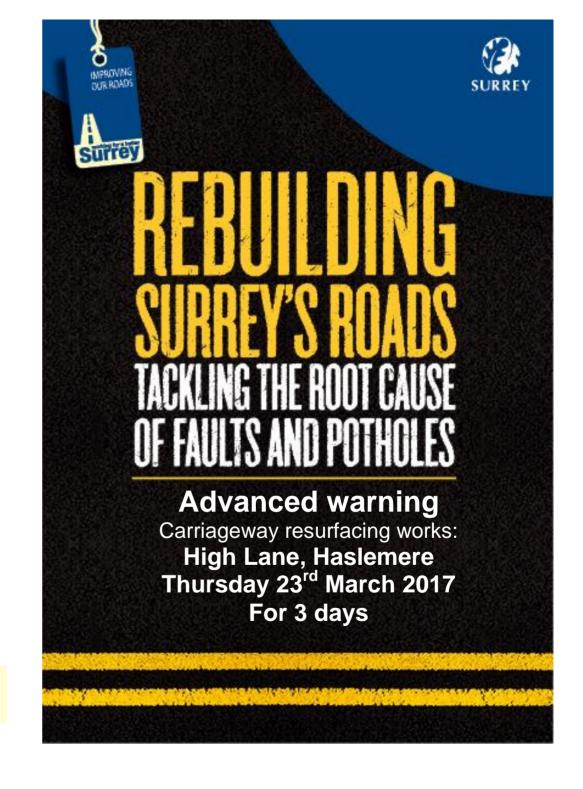
## Contact us

- www.surreycc.gov.uk/highways
- 0300 200 1003 (Monday to Friday 8am to 6pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

# **Customer feedback**

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – 4972254

We apologise for any delays this work causes and thank you for your cooperation and patience.



# **Start date:** Thursday 23<sup>rd</sup> March 2017

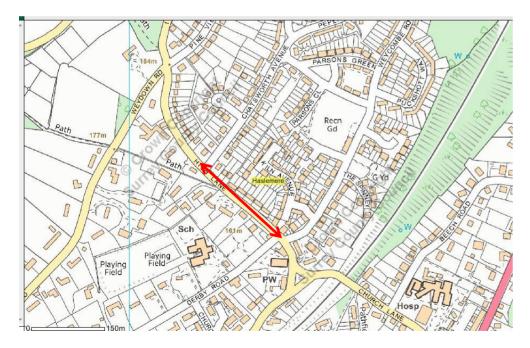
**Duration:** 

3 days Monday – Friday Only 09:30 – 16:00

Please look out for advance warning signs on site for any date changes or check www.roadworks.org

# What are we doing?

This is part of the scheme to carry out carriageway resurfacing on High Lane.



Closure:

# Information for residents and businesses

High Lane will be closed whilst we carry out resurfacing works.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

The red line indicates the extent of the closure.

Please follow the signed diversion.

### Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

## **Parking**

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away.

#### Noise

There will be some noise but we will try to keep this to a minimum.

If one of our signs has been left behind, please help us by reporting it - <a href="www.RemoveThisSign.com">www.RemoveThisSign.com</a>