

# Office of the Police and Crime Commissioner for Surrey

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Sent via email to:  
All County, Borough and District Councillors

5<sup>th</sup> November 2015

Dear Councillor,

We are writing to keep you informed of our progress in response to new pressures on policing budgets, partly due to austerity measures and partly due to the changing nature of crime. Our plans continue, which are to deliver a significant change programme that seeks to release around a further £25 million over the next four years whilst allowing us to reinvest in areas of increasing crime (particularly those committed against the vulnerable and through the use of cyber). Policing In Your Neighbourhood (PIYN) is one part of that programme and will identify a total of £8.3 million of savings from that total, with those savings coming from our front line teams.

PIYN is a pro-active response to the new picture of crime in the UK. Burglary and car theft are down but replaced by challenging increases in complex and often more hidden offences like child sexual exploitation, domestic abuse and cybercrime. These offences require specialised investigative officers who are also in demand across the country. These officers represent a cost you won't necessarily see on your streets, but are essential in keeping us safe.

PIYN aims to introduce a new approach which achieves the required savings but maintains our commitment to; much valued, local policing by retaining a dedicated presence through a named borough based Inspector as well as Police Community Support Officers with geographic responsibility. The current model sees response officers, neighbourhood officers and Criminal Investigation Departments in your area, each fulfilling distinct roles. Under PIYN, all those officers will deliver all of those services as demand dictates. This will mean that each victim benefits from continuity of contact with the investigating team from initial report to taking of statements to judicial proceedings.

The new model also aims to reduce demand by helping the residents of Surrey find the right help rather than phoning 999 on initial impulse. We will campaign to highlight the difference between 999 and 101, then, with our partners further publicise services for those who would be better served by a health team, or a local authority department.

We will use new technology to enable officers to make enquiries and file reports without returning to base, and we will enhance our website to encourage reporting and tracking of crimes online, where that is appropriate.

These changes, described as Policing In Your Neighbourhood (PIYN), complement other work including our alliances with Sussex Police, other police forces in the region, and local authority partners (including the other emergency services.) Collaboration has already meant that Joint Enforcement Teams (JETS) made up of council officers and police officers (already enjoying great success in Reigate and Banstead and Spelthorne, and about to roll out in Elmbridge) tackle low level nuisance crime together, quickly and efficiently using joint powers which can speed up the solution and cut out the need for court cases. Meanwhile some of our specialist and back office functions such as firearms, dogs, major crime, HR and ICT are delivered collaboratively with Sussex Police delivering greater resilience at reduced costs across both counties. Further work continues in these areas too.

Over the next month the project will deliver plans for our new policing model, and we will keep you informed on what these might mean to your constituents. We will also be seeking your views in a series of discussion events spread around the county. We hope you are able to attend and look forward to providing more detail in person. In the meantime, if you have any questions please feel free to contact either of us directly or ACC Gavin Stephens who is leading this element of the project. [gavin.stephens@surrey.pnn.police.uk](mailto:gavin.stephens@surrey.pnn.police.uk)

Yours sincerely

A handwritten signature in black ink that reads "Kevin Hurley". The signature is written in a cursive style with a long horizontal line extending from the end of the name.

**Kevin Hurley**  
Police and Crime Commissioner

A handwritten signature in black ink that reads "Lynne Owens". The signature is written in a cursive style with a large loop at the beginning of the first name.

**Lynne Owens**  
Chief Constable